

PIH HEALTH

2024



PIHHealth.org



PIH Health is a regional nonprofit healthcare delivery network serving more than 3 million residents in Los Angeles County, Orange County and the San Gabriel Valley.

The fully integrated network, comprised of PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital, offers multiple outpatient medical offices, a multispecialty medical group, primary care, urgent care, home health and hospice care as well as heart, cancer, stroke, women's health, digestive health, bariatrics, orthopedics, emergency medicine programs, and more. PIH Health has been consistently recognized as one of the nation's top hospital networks for quality, treatment and advanced technology.

PIH HEALTH IS HERE TO SERVE YOU

HOSPITALS

PIH Health Downey Hospital
11500 Brookshire Ave.
Downey, CA 90241
562.904.5000

PIH Health Good Samaritan Hospital
1225 Wilshire Blvd.
Los Angeles, CA 90017
213.977.2121

PIH Health Whittier Hospital
12401 Washington Blvd.
Whittier, CA 90602
562.698.0811

URGENT CARE

Urgent Care Center Downey
12214 Lakewood Blvd.
Downey, CA 90242
562.904.4430

Urgent Care Center Hacienda Heights
1850 S. Azusa Ave., Suite 88
Hacienda Heights, CA 91745
626.225.4900

Urgent Care Center La Habra
1400 S. Harbor Blvd.
La Habra, CA 90631
562.789.5950

Urgent Care Center Montebello
2205 W. Beverly Blvd.
Montebello, CA 90640
562.967.2780

Urgent Care Center Santa Fe Springs
12400 Bloomfield Ave.
Santa Fe Springs, CA 90670
562.967.2830

Urgent Care Center Westlake
2200 West 3rd St.
Los Angeles, CA 90057

Urgent Care Center Whittier
15733 Whittier Blvd.
Whittier, CA 90603
562.947.7754



ENTITIES

PIH Health is a nonprofit, integrated healthcare system governed by a volunteer Board of Directors. The organization provides high-quality healthcare and includes the following entities:

PIH Health Downey Hospital

PIH Health Downey Hospital officially became part of PIH Health in October 2013. As a 501(c)(3) nonprofit, 199-bed hospital, the Downey campus has provided quality care in a welcoming environment for more than 100 years.

PIH Health Good Samaritan Hospital

Founded in 1885, PIH Health Good Samaritan Hospital became part of PIH Health in December 2019. As a 501(c)(3) nonprofit, 408-bed acute care hospital, the downtown Los Angeles campus serves the healthcare needs of a growing and diverse community.

PIH Health Whittier Hospital

PIH Health Whittier Hospital opened in 1959. As a 501(c)(3) nonprofit, 523-bed hospital, the Whittier campus has developed into a health system offering a multitude of services.

PIH Health Physicians

A 501(c)(3) nonprofit medical group that is exclusively affiliated with PIH Health, the group is comprised of more than 270 primary care physicians and specialists who coordinate care from diagnosis to recovery.

PIH Health Home Healthcare

PIH Health Home Healthcare provides around-the-clock, quality care for patients in their own home. PIH Health Home Healthcare is certified by the Centers for Medicare and Medicaid Services.

ACCEPTED INSURANCE PLANS

PIH Health contracts with most HMO and PPO plans.

For a full list of accepted insurance plans, visit PIHHealth.org/Insurance

OVERVIEW OF SERVICES

For a full list of services, visit PIHHealth.org/Services

- Acute Care Hospital Services
- Acute Rehabilitation Care
- Bariatrics
- Cancer/Oncology Care
- Coronary Intensive Care
- Digestive Health
- Emergency Care
- Endocrinology
- Family Medicine/Internal Medicine
- Medical-Surgical Acute Care
- Medical-Surgical Intensive Care
- Neonatal Intensive Care
- Neurological Services
- Newborn Nursery Care
- Observation Unit
- Orthopedics and Sports Medicine
- Pediatric Acute Care
- Obstetrics Care/Labor and Delivery
- Telemetry Unit
- Transitional Care Unit
- Urgent Care Services
- Wound Healing

AWARDS, ACCREDITATIONS AND DESIGNATIONS

- 2023 Excellence in Healthcare award from the Integrated Healthcare Association
- 2023 CMQCC Maternal Data Center Super Star Award
- 2023 Cal Hospital Compare Opioid Care Honor Roll and Patient Safety Honor Roll
- 2023 Digital Health Most Wired® by the College of Healthcare Information Management Executives (CHIME)
- 2023 American Heart Association/American Stroke Association's Get With The Guidelines®
- 2023 Best Place to Work and Best Hospital Reader Recommended in Los Angeles Downtown News
- 2023 Blue Shield of California Blue Distinction Centers® (BDC) for Cardiac Care Designation
- Distinction by American College of Surgeons (ACS) as Surgical Quality Partner for Bariatrics
- Accreditation by Center for Improvement in Healthcare Quality (CIHQ)
- Top Designated Stroke Receiving Center in Los Angeles County
- Designated as a Breast Imaging Center of Excellence by the American College of Radiology
- National Accreditation Program for Breast Centers (NAPBC), a program administered by the American College of Surgeons
- Lung Cancer Screening Center of Excellence by the GO2 Foundation

QUICK FACTS*

PIH Health Downey Hospital

Licensed Hospital Beds	199
Employees	1,196
Medical Staff	478
Volunteers	275
Hospital Visits	8,552 inpatient admissions 106,085 outpatient visits
Surgical Volume	1,197 inpatient 2,493 outpatient
Emergency Department Visits	62,413

PIH Health Good Samaritan Hospital

Licensed Hospital Beds	408
Employees	1,389
Medical Staff	669
Volunteers	295
Births	1,471
Hospital Visits	12,515 inpatient admissions 69,515 outpatient visits
Surgical Volume	1,928 inpatient 4,141 outpatient
Emergency Department Visits	47,812

PIH Health Whittier Hospital

Licensed Hospital Beds	523
Employees	4,029
Medical Staff	696
Volunteers	901
Births	2,041
Hospital Visits	21,447 inpatient admissions 316,152 outpatient visits
Surgical Volume	6,684 inpatient 14,322 outpatient
Emergency Department Visits	80,936

PIH Health Enterprise

PIH Health Locations	3 hospitals, 31 medical offices
Total Number of Licensed Hospital Beds	1,130
Total Hospital Visits	534,266 (includes inpatient admissions and outpatient visits)
Employees	7,865
Volunteers	1,355
Service Population	Approximately 3 million residents in Los Angeles County, Orange County and the San Gabriel Valley

PIH Health Physicians

PIH Health Physicians Locations	31 medical offices, 7 urgent care centers
Medical Office Visits	850,349
Employees	1,245
Medical Group Physicians	273
Advanced Practice Providers	79
Independent Contractors	84 physicians 6 advanced practice providers
IPA Physicians	696
Residents	38

PIH Health Home Healthcare

Employees	295	
Home Health	Patients 7,734	Visits 123,708
Hospice	Patients 618	Outpatient Days 28,997
	Inpatient Days 1,458	Outpatient Visits 19,172

PREVENTATIVE CARE*

Mammogram Screenings	39,687
Colonoscopies	5,363
Cervical Cancer Screenings	13,556
Lung Cancer Screenings	543
Flu Shots	19,260
Pneumonia Vaccinations	6,341
Child Immunizations	56,330
COVID-19 Vaccinations	1,893



* Data from FY 2023 (Oct. 1, 2022 - Sept. 30, 2023)

COMMUNITY BENEFIT

Stepping into Health and Wellness



Our Community Health Needs Assessment helps us address the greatest needs: disease prevention and management, preventative practices, food insecurity, homelessness, and access to dental and mental health resources. We provide financial assistance for those unable to afford medically necessary care, fund local nonprofits' efforts to meet community health needs, and support collaborative efforts that address social determinants of health. We also help to educate the next generation of healthcare professionals.

To learn more, visit PIHHealth.org/CommunityBenefit

PIH HEALTH FOUNDATION

PIH Health Foundation is a 501(c)(3) nonprofit organization with the sole mission to raise funds through philanthropy to benefit PIH Health and its affiliates. Dollars raised are reinvested into the communities we serve through quality healthcare, health-based programs and services offered through PIH Health.

MAKE A DIFFERENCE TODAY

PIH Health was founded on a tradition of philanthropy and today that generous spirit is more important than ever.

To make a donation in support of PIH Health and the wellness of our community, please:

Visit PIHHealth.org/Support

Call 562.967.2745

PIH Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. For information (in English, Español, 繁體中文, Tiếng Việt, Tagalog, 한국어, فارسی, 日本語, العربية, हिन्दी, Hmoob, ភាសាខ្មែរ) visit PIHHealth.org

MISSION

We provide high-quality healthcare without discrimination, and contribute to the health and well-being of our communities in an ethical, safe and fiscally prudent manner in recognition of our charitable purpose.

VISION

Patients First

VALUES

Our Promise

Patients First: Our patients' safety, well-being and medical condition will be our primary concern at all times.

Respect and Compassion: We will consistently demonstrate respect and compassion for the beliefs, situation and needs of our patients and co-workers.

Responsiveness: We will strive to anticipate needs and respond in a timely way to meet or exceed the expectations of others.

Integrity: Our attitude and actions will reflect the highest ethical and moral standards.

Collaboration and Innovation: We will work together—within and outside the organization—to solve problems.

Stewardship: We will serve the community.



12401 Washington Blvd.
Whittier, CA 90602
562.698.0811
PIHHealth.org



FACEBOOK
Facebook.com/PIHHealth



X
@PIHHealth



INSTAGRAM
@PIHHealth



LINKEDIN
PIHHealth.org/LinkedIn