

There are two ways to sign up for the My PIH Health patient portal. You will receive an email invitation when you make an appointment, or after you provide your email address at the time of your appointment. You can also visit **PIHHealth.org/MyPIHHealth** to sign up. Instructions for both methods are shown below.

Signing Up Via Email Invitation

- Look for an email from Follow My Health
- 2. Click the link to start the registration process
- Click the Sign Up and Connect button shown here →

4. Create a password

Continue

and click Confirm and



- Follow the steps to Connect your account to PIH Health
- When asked to enter your Invite Code, enter the year of your birth (e.g. 1981) and click the Next button

_	Connect your account
	Step 3: Enter Invite Code
The invite code is a secret beth were not given a code directly number or year of birth (yyyy), code applies to that patient a were given a specific invite co For more information, please n your provider.	ween the patient and the healthcare provider with whom you are connecting. If you y from your provider, it will most likely be either the last four digits of your social security Remember, if you are setting up a proxy account for a child or dependent adult, the ind will be the last four digits of his/her social security number or year of birth (unless you ade from the provider for that patient).
, oo p.o.i.co.	Invite Code

After you follow the final steps, you will be connected!

Signing up on our website

- Go to
 PIHHealth.org/MyPIHHealth
- Click the Sign Up or Login to My PIH Health button



English

3. Click the **I need to sign** up button

 Complete all required fields and click the Confirm and Continue button

my >	> PI	H Health
Sig With FollowMyHealth® you ca communicate with providers ir days a week. Once you create and connect with available pro Notifications Email An email address is required First Name Last Name Date of Birth (e.g. 10/29/1985)	gn Up and Co an manage your n a secure, online your account, yo widers in your ar	DNNECT health information and e environment – 24 hours a day / 7 ou will be prompted to search for rea. Zip Code Home Phone Number (optional) • (201) 555-555 Social Security Number (optional)

- 5. After reading the terms of use, choose **I Accept** to continue the registration
- 6. Create a Username (using your email is recommended)
- 7. Create a Password
 - Pay close attention to the password requirements on the right side of the screen
- 8. Click the Confirm and Continue button

 Click Connect for the option PIH Health Physicians and then the Next button to continue

Requesting a connec FollowMyHealth.	tion informs your healthcare provid	ler that you would like your medic	al information to be made available online through		
If your healthcare pro connections by enter	vider is a participant in FallowMyHe ng your zip cade, provider, or heal	ealth, they will display in the searc Ithcare organization, (We have sto	h results below. Use the Search Box to locate available inted the process for you by entering your zip code.)		
To use FollowMyHealti	without adding connections, plea	ase click the "Skip This Step" buttor	λ.		
Please note that respo	onse times to your connection requ	vests may vary by organizations or	providers.		
Search: 90602	(Zip Code,	(Zip Code, Organization, or Provider)			
Search Resu	lts	My Org	anizations		
PIH Health Physicans (Part OfPIH Health) 12401 Washington Bi Whittier , California 9	vd. 0602	Connect			
PIH Health 12401 Washington Bi Whittier, California 9	vd 0802	Connect			
City of Hope Commo	California 91030	Connect			
MMC 420 W Rowland St		Connect			
		Transferration and an other			

- 10. Review the Release of Information Authorization and click I Accept to continue
- **11.** You will be presented with a **Connection Request Successful** notification. Click **OK** to continue
- **12.** You will be prompted to watch a first time walkthrough video to get the most out of the patient portal

You are now registered and connected to PIH Health! You will receive a confirmation email in a few days. At that time, your health information will display in your My PIH Health portal.





PIHHealth.org